

Nextthink Employee Engagement

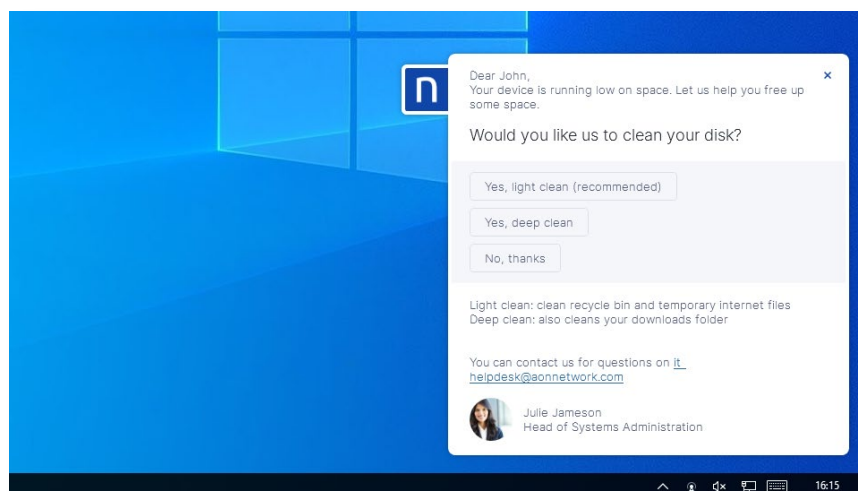
Targeted Self-Help and Communication

Disconnected and Dispersed Workforce

Today's dispersed workforce faces a higher rate of breakdowns in communication, unforeseen disruptions, and frustrating digital experiences which lead to poor sentiment, productivity, and even resignation. IT needs to prevent these issues but are blind to employees' experiences and are stuck waiting for employees to submit tickets or emails to get the help they need. This situation hinders IT's ability to get ahead of issues and be more in tune with employees.

Unlock Engagement and Self-Help Through Targeted Communications

Nextthink Infinity's Employee Engagement bridges the gap with contextual two-way communications, cutting through the digital workplace noise with attention-grabbing notifications that employees respond to. Don't waste time chasing down employees who ignore emails. Instead, provide critical information, share a survey, or help them fix issues automatically to improve their employee experience and productivity.



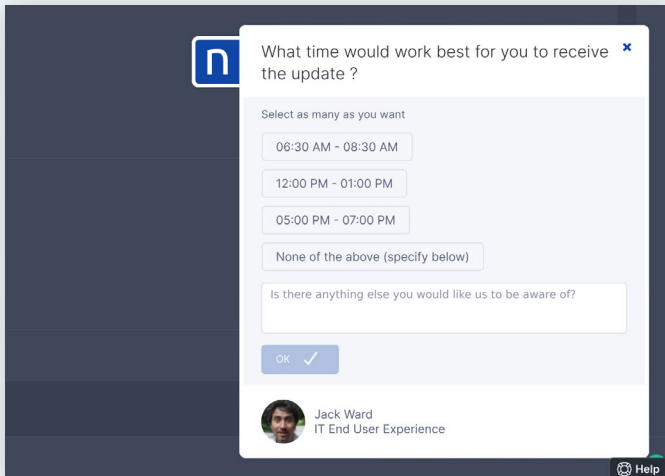
“Nextthink’s combination of hard metrics with user sentiment is key to our being able to improve our employee’s digital satisfaction.”

Arnaud Pire

Toyota Europe, Senior Manager IT,
Service Delivery and Operations

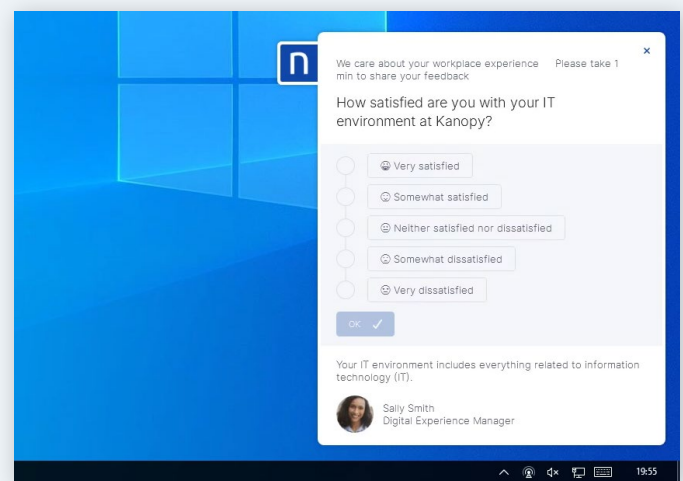
Key Benefits

- Overcome employee email fatigue with 16x higher response rates
- Get ahead of news and outages by connecting directly with employees
- Understand the impact of issues with real-time, targeted feedback collection
- Save time and money with 1-click self-help fixes without IT interaction
- Bridge the gap between sentiment and technical data for a full view of digital experience



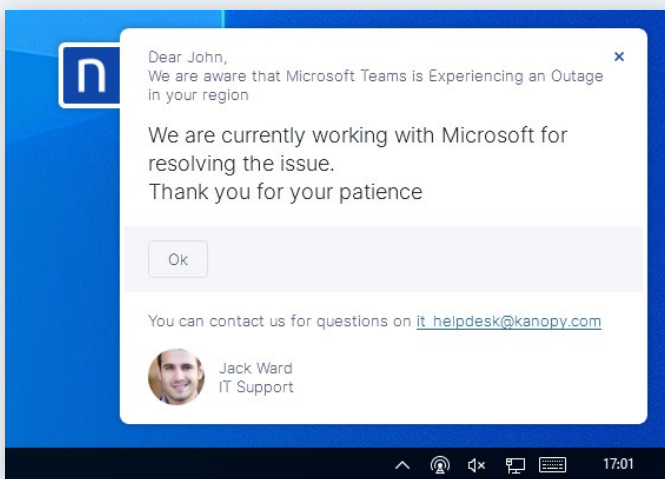
Scale Proactive Self-Help

Automatically send targeted 1-click self-help messaging to all impacted employees to fix issues before they realize they have them.



Collect Employee Feedback

Engage employees to understand their needs by collecting feedback in real-time and never during a presentation or important meeting. Correlate their sentiment with technical metrics for a holistic understanding of experience and better decisions.



Notify and Inform

When an incident occurs, such as an outage or company update, rapidly notify impacted employees with timed and targeted pop-up notifications they can't miss.

Learn More

Nextthink is the leader in digital employee experience management software. The company gives IT leaders unprecedented insight into employees' daily technology experiences at the device and web browser level – freeing IT to progress from reactive problem solving to proactive optimization. Nextthink enables its more than 1,000 customers to provide better digital experiences to more than 11 million employees. Dual headquartered in Lausanne, Switzerland, and Boston, Massachusetts, Nextthink has 9 offices worldwide. Learn more at [nextthink.com](https://www.nextthink.com)