



Nexthink Infinity

Unparalleled Visibility into Issue Detection, Diagnosis, and Remediation



Avoid IT's Dreaded "Nightmare" Scenario

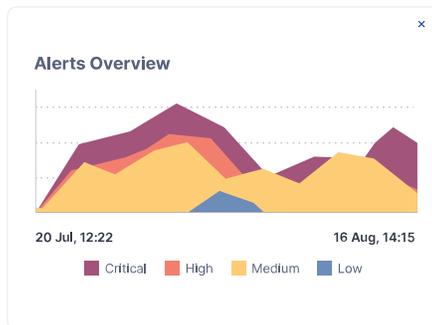
The ever-increasing complexity of digital workplace technologies leave IT teams blind to the never-ending number of issues that adversely-affect employee experience. Recurring issues are only an indicator of bigger problems to come. It's impossible to identify and prioritize issues if you cannot see the whole picture as it happens. Existing tools and methodologies are ineffective as they inaccurately focus on technology silos, generating unusable data that lack the context of how employees are affected. As a result, incidents quickly become a top call driver which is the "IT nightmare".

AI-Powered Analytics to Identify the Patterns IT Can't

Nexthink Infinity combines comprehensive real-time analysis of every aspect of digital employee experience with AI-powered analytics and visualizations, removing all guesswork from identifying, diagnosing, and remediating the technology issues holding employees back.

“Nexthink allows us to be more proactive, to identify issues or strange behaviour we have in our domain and try to fix it before the user calls us.”

Christophe Verducci
AXA IM



Binary version
"1.2.0.8864" is the Binary version with the highest crash ratio (91%)

| Analysis summary | | How to fix it | |
|------------------|---------|---------------|--|
| Version | Crashes | Crash ratio | |
| 1.2.0.8864 | 201 | 91% | |
| 1.2.0.4664 | 12 | 14% | |
| 1.2.0.7161 | 4 | <1% | |
| 1.2.0.19260 | 1 | <1% | |

Remote action

| Name | Supported Platforms |
|--------------------|---------------------|
| Set Power Plan | Windows |
| Update Teams | Windows |
| Get Battery Status | Mac OS, Windows |
| Update VPN | Windows |

Execute on 33 devices

Real-time Alerting

Proactively identify and notify the right teams of employee experience issues, before they become IT problems, with immediate red flags about any incident.

Diagnostics & Analytics

Identify the context, scope, and impact of issues to accelerate troubleshooting through machine-learning pattern spotting.

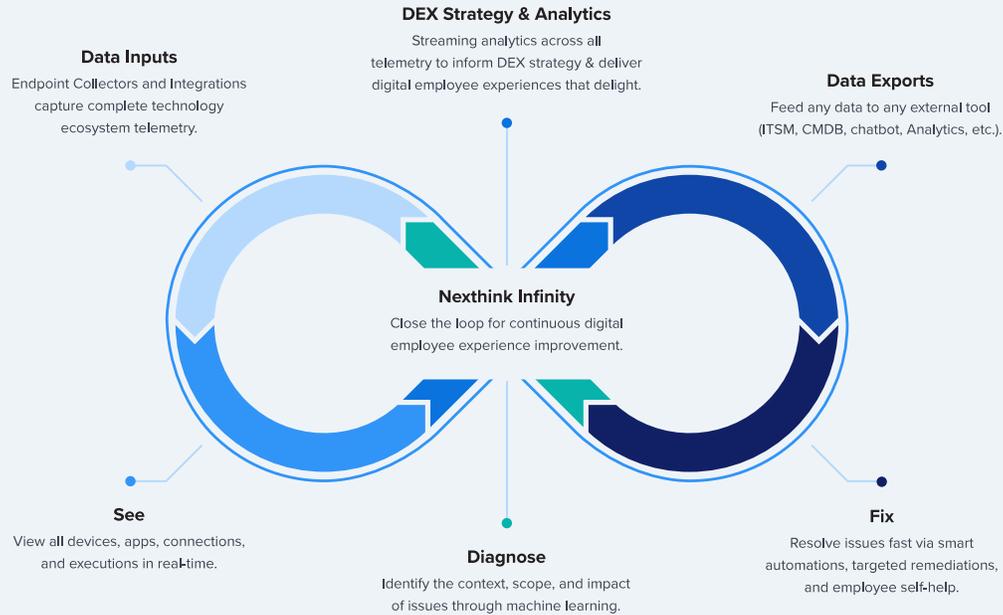
Automation & Remediation

Automate everything and powerfully remediate anything in seconds across more than 1 million workspaces.

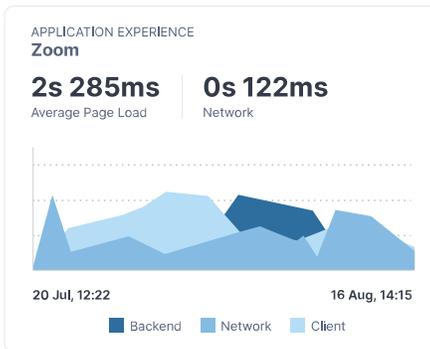
Nexthink is recognized as a Leader in The Forrester Wave™: End-User Experience Management Q3 2022 report, receiving the top score in Current Offering, Strategy and Market Presence criteria.

How Nexthink Infinity Works

Infinity is a holistic platform built to iterate and continuously improve experience in the digital workplace.

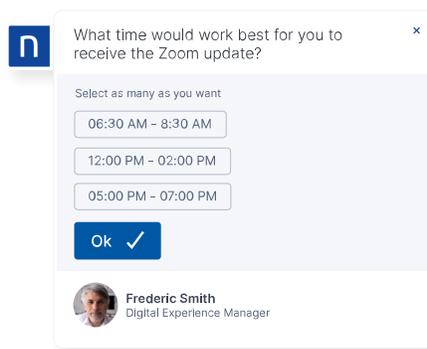


Extend Nexthink Infinity Platform to Address Hybrid Work Challenges



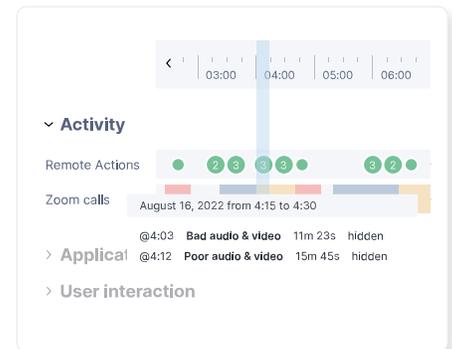
Nexthink Application Experience

Gain visibility into how all applications are adopted and experienced by employees, boosting performance and optimizing costs.



Nexthink Employee Engagement

Unlock employee engagement with targeted, attention-grabbing two-way communications.



Nexthink Collaboration Experience

Ensure dispersed team productivity via deep visibility into employee experience using the collaboration tools they rely upon.

Learn More

Nexthink is the leader in digital employee experience management software. The company gives IT leaders unprecedented insight into employees' daily technology experiences at the device and web browser level – freeing IT to progress from reactive problem solving to proactive optimization. Nexthink enables its more than 1,000 customers to provide better digital experiences to more than 11 million employees. Dual headquartered in Lausanne, Switzerland, and Boston, Massachusetts, Nexthink has 9 offices worldwide. Learn more at nexthink.com

