

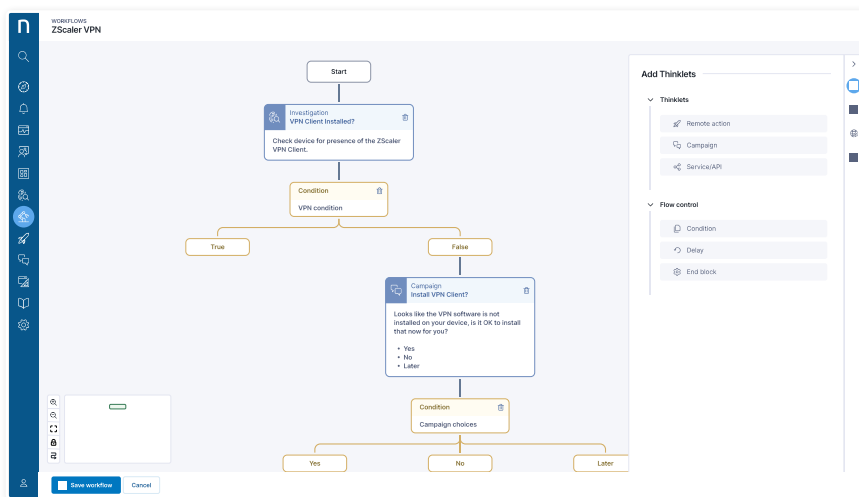
Nexthink Flow

Improve EUC Efficiency with Powerful Orchestration

Never-Ending and Increasingly Complex IT Problems

Overworked EUC teams must do more with less. L2 and L3 agents waste time and money bouncing back and forth between teams, escalating issues, and communicating with the end user. IT Teams are exceeding MTTR because troubleshooting requires human intervention and decision making at every step. Writing lengthy PowerShell code takes time and expertise not always available. While automated remediations can solve simple issues, they fall short of larger more complex IT issues, which are now the norm.

As a result of the limitations of automation, EUC teams face thousands of decisions, unending menial tasks, and nonstop recurring IT issues that hinder them from working on larger initiatives and strategic projects.



Go Beyond Automation with Continuous Orchestration

Go beyond automation to bridge the gap between monitoring and management. Real-time, AI-powered data is combined with a low code orchestration engine to optimize complex workflows, monitor progress, handle exceptions and ensure all tasks are completed in the right sequence with the right dependencies.

Increase Productivity

781
days saved
per year with
PC Health
workflow.

Reduce Open Incidents

306
days saved
per year with
Device Compliance
workflow.

Decrease Downtime

1,406
days saved
per year with
SCCM Agent Health
workflow.

Based on Nexthink Technical Preview Program forecasts across 100,000 devices.

“

Nexthink Flow saves us time and money by embedding and automating repeatable workflows. It enables our teams to scale and automatically resolves issues before costly tickets are raised.”

Robin Nash

Specialist, ITGEO – WD, AXA

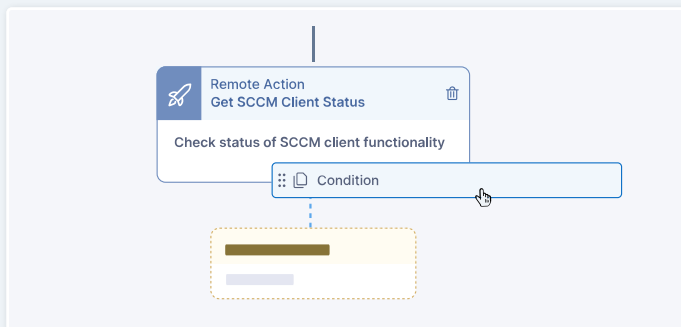
Key Benefits

- Cut costs with a resource efficient visual designer that can be used by a wider team
- Innovate with the time back from less PowerShell coding and troubleshooting
- Decrease risk with automated workflows that reduce human intervention and errors
- Improve productivity with built-in logic and decision making
- Reduce MTTR with automations that continue after reboot, check status and handle pausing and variables
- Achieve SLA and XLA success with integrations across the IT ecosystem

Anyone Can Build a Workflow

Free up specialists and remove hours of writing lengthy code with a low code visual designer with step-by-step workflows that L1 and L2 agents can create themselves.

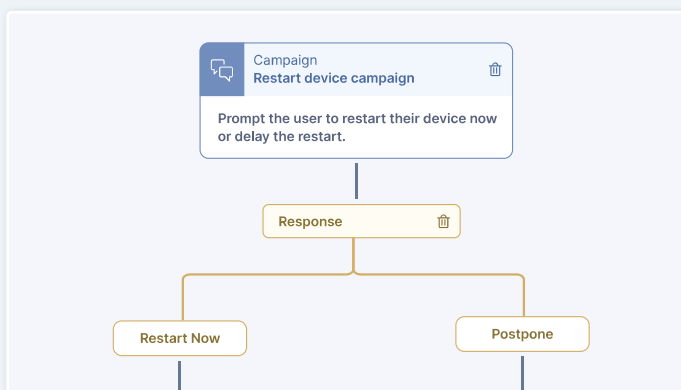
Get more out of your team with fast and easy configuration, drag and drop functionality and a visual designer that reduces time spent coding, fixing human error and overcoming team inefficiencies.



Built-In Logic for Complex Issues

With visibility across the entire digital workplace, identify and remediate issues automatically using smart workflows with logical steps that contain unlimited triggers and powerful remote actions and integrations.

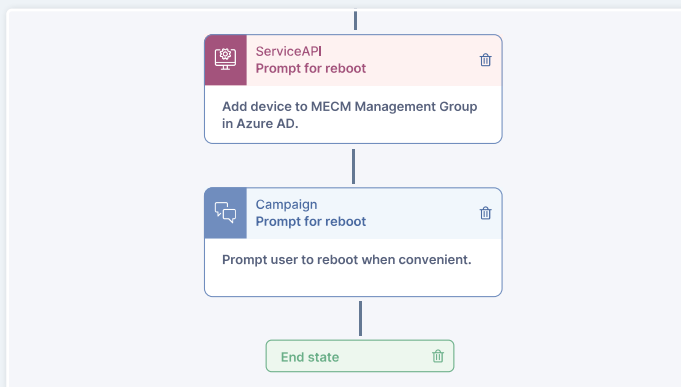
Save time and reduce incidents with dynamically targeted schedules and event-based calls to Nexthink's API to trigger workflows to act without anyone lifting a finger.



Integrate into a Larger IT Ecosystem

Extend and better leverage your team with seamless integrations to directly impact digital employee experience and continuously improve IT service delivery.

Simply drag and drop integration Thinklets into any workflow to infinitely boost your options to deliver an outstanding employee experience.



Learn More

Nexthink is the leader in digital employee experience management software. The company gives IT leaders unprecedented insight into employees' daily technology experiences at the device and web browser level — freeing IT to progress from reactive problem solving to proactive optimization. Nexthink enables its more than 1,000 customers to provide better digital experiences to more than 11 million employees. Dual headquartered in Lausanne, Switzerland, and Boston, Massachusetts, Nexthink has 9 offices worldwide. Learn more at nexthink.com.